

Bromley Health Scrutiny Sub-Committee Update

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PRUH and South Sites update

- COVID-19 overview: our response
- Supporting our staff
- Emergency Care Standard and urgent care performance
- Winter planning – emergency care
- Recovery and reset/winter planning – service moves

COVID-19 Overview: Our Response

Trust-level 'major incident':

- We remain in 'major incident' status as a Trust.
- Gold and Silver command and control structure continues to be in place – including operational leadership and sign off.
- Moved from daily to weekly Gold and Silver meetings across main sites.
- Some business as usual activity has resumed.
- Continue to follow national and regional guidance and direction.
- Internal review of our wave 1 COVID-19 response undertaken, learnings used to inform planning for second wave.

As COVID-19 infection rates and subsequent admissions have begun to increase, we are reviewing the above and stepping up as required. We are in preparation for our wave 2 COVID-19 response.



COVID-19 Overview: Our Response

Preparations for second wave

- Data modelling for patient number predictions to support planning for capacity requirements
- Work to ensure sufficient PPE supplies ahead of EU exit
- Critical care surge ward areas identified
- Escalation plan for general adult beds identified
- Workforce plans developed to support redeployment



Supporting our staff

- Our staff health and wellbeing hubs remain open and we are exploring longer term solutions for this type of provision.
- Work environment reconfiguration to meet COVID-19 secure requirements.
- Continual review of working arrangements and modifications made as necessary.
- COVID-19 testing for staff and household continues to be available.
- Flu vaccination programme for staff now launched and Trust wide campaign to encourage uptake.



Emergency Care Standard & Urgent Care Performance

Princess Royal University Hospital (PRUH) Emergency Department (ED) and Urgent Care Centre (UCC) performance from July 2020 to date

	Attendees			Performance		
Month	ED	UCC	Total	Type 1 Perf %	Type 3 Perf %	All Types Perf % to date
Jul-20	4459	4210	8669	93.81%	97.81%	95.75%
Aug-20	4945	4555	9500	88.21%	97.12%	92.48%
Sep-20	5062	4619	9681	87.02%	94.65%	90.66%

Winter planning: emergency care

Same Day Emergency Care (SDEC) pathways

- Specific work stream established to ensure full utilisation of ambulatory pathways and reduce unnecessary attendances through the Emergency Department (ED).
- Work ongoing with NHS 111 and Urgent Care Centre provider considering opportunities for better streaming of potential attenders to most appropriate pathway.
- PRUH chosen to pilot NHS 111 First from 14 October - dedicated slot each hour between 08:00 – 22:00 to directly book into ED. Aim of initiative is to encourage people to call NHS 111 in first instance when seeking urgent care to avoid unnecessary attendances.

Front door enhanced assessment and enhanced medical workforce

Senior clinically led front door model has been established which includes enhanced triage to ensure we prioritise our patients by process of SIFT (Senior Intervention following Triage).

Daily senior ED doctor / consultant shifts in place 12:00 – 22:00 Mon – Sun to support evening peak attendance patterns and avoid lengthening waiting times. Additional acute middle grade medical support in place.

Mental health support

Working with Oxleas to recruit to dedicated acute based mental health nurse to support emergency pathway 24/7 Mon – Sun. This is part of dedicated mental health assessment unit to be co-located with the ED.

Winter planning: emergency care – enabling works

Government winter funding received by the Trust allocated to the PRUH supports the implementation of these winter initiatives

Dedicated mental health assessment unit

- Co-located with main Emergency Department
- To provide up to four assessment rooms with seated area.
- Led and managed by Oxleas with support from PRUH ED team

ED waiting area expansion

- Escalation waiting area allocated for surges in attendances
- To be used for all screening and initial streaming
- Seating capacity will be available for up to 30 people socially distanced.

Enhanced infection control

- Rapid redesign of department – increasing the footprint of isolated (side) rooms across adult and paediatric areas.
- Provision of 13 additional side rooms – adult (9), paediatric (4)

Frailty assessment unit

- Dedicated unit co-located adjacent to the main ED to support rapid patient assessment and management
- Will contain 3-4 assessment spaces with seated area.
- Recruitment plans in place as part of frailty MDT

Recovery and Reset/winter planning service moves

We continue to restart services and plan for the continuation of planned/elective services during winter alongside any COVID-19 second wave as per national guidance. This has required us to look at the location of services currently and where they are best located in this context. We will be undertaking a series of moves over the coming weeks and months.

Orpington Hospital

- All general neurology moving to PRUH
- Some orthopaedics clinics moving to both the PRUH and Beckenham Beacon
- Elderly care moving to the PRUH.
- Surgery (colorectal) is moving to the PRUH. Some general and upper GI surgery will remain at Orpington
- Respiratory will be moving from Orpington to PRUH
- Some gastroenterology clinics moving to the PRUH

Ophthalmology

- Outpatient clinics at Queen Mary's Hospital (QMH) Sidcup currently, will move to Orpington Hospital

